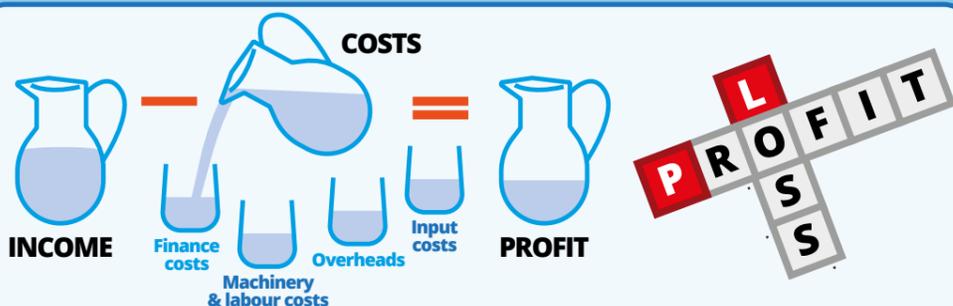


## Profit and Loss

### Profit

**Definition:** The difference between the total revenue of a business and the total costs of a business, when revenue is greater than cost. It is important in being precise in using this term: stating "money made" can be confusing.



### Ways to Increase Profit

- **Decrease price**
  - ✓ increase market competitiveness
  - ✗ looks like poor quality → no increase in sales means lower profits.
- **Increase the price charged**
  - ✓ will increase the revenue that is made per sale/customer
  - ✗ but may lose customers if they don't want to pay the higher price.
- **Reduce costs / example of cost reduction**
  - ✓ this will ensure that the business makes more profit per customer
  - ✗ but the quality of the service may fall resulting in a loss of customers and less revenue.
- **Increasing marketing**
  - ✓ may attract more customers / increase sales revenue
  - ✗ but it will increase costs.



## Profit and Loss Accounts

**Definition:** A financial statement showing a business' sales revenue and costs and thus its profit or loss over a period of time. Profit and loss accounts are also called income statements.

	Sales Revenue
(minus)	Cost of Goods Sold
(equals)	Gross Profit
(minus)	Expenses
(equals)	Net Profit



**Gross Profit:** The profit made before expenses have been paid.

**Calculation:** Total Revenue - Costs of Goods Sold

**Gross Profit Margin:** The gross profit expressed as a percentage of sales. It is calculated using the formula:

$$\text{Gross Profit Margin} = \frac{\text{Gross Profit}}{\text{Sales}} \times 100$$

**Net Profit:** The final profit made by a business after all costs have been paid.

**Calculation:** Gross Profit - Expenses

**Net Profit Margin:** The net profit expressed as a percentage of sales. It is calculated using the formula

$$\text{Net Profit Margin} = \frac{\text{Net Profit}}{\text{Sales}} \times 100$$



**Reasons for changes in the Gross or Net Profit Margin:**

- Sales Revenue has increased or decreased
- Costs of Goods Sold have increased or decreased
- Expenses have increased or decreased.

## Financial Performance



### Stakeholders Interested in Business Accounts

- **Directors** → security of position → to measure whether past planning has been a success → and to aid decision-making for future
- **Worker** → to see whether the business is successful → which will impact on job security → also could business afford wage increase
- **Managers** → to see whether the business is successful → which will impact on job security → also could business afford salary increase → do they qualify for bonus? → has their management been effective?
- **Shareholder/investors** → to see whether the business is successful → which may effect value of shares → influencing shareholder wealth → and level of dividend → which adds to shareholder income → decisions on keeping, buying or selling
- **Customer** → may want to know about survival of business → which will decide whether it is worthwhile being a customer → or should contracts be negotiated elsewhere? → also might high profits suggest business charging high prices?
- **Supplier** → also may want to know about survival of business → to find out whether the business is likely to be able to pay its trade credit
- **Bank** → may also want to know about survival of business → to find out whether the business is likely to be able to pay its loans/overdraft
- **Government** → as customers → to find how much tax will be collected from the business → does it consider profit to be excessive? → should more tax be levied?
- **Competitor** → to make comparisons → to aid planning/competitive strategies.